Trust electric heating

Salus App Thermostat Guide



About this Guide:

A simple step-by-step guide to setting up and using your SALUS App thermostat.

Contents:

- Pairing your SALUS Thermostat system with App
- 7 Using the SALUS Thermostat and App
- 8 Using the SALUS Smart Home App
- 10 Troubleshooting
- 11 More Help

Pairing your SALUS Thermostat system with App

Step 1: Set Up the Gateway (HUB)

- 1. Open the SALUS Gateway (HUB) box.
- 2. Plug the HUB into a power socket and connect it to your Wi-Fi router using the included Ethernet cable.
- Download the SALUS Smart Home (Premium Lite) app from the App Store (iOS) or Google Play (Android).
- 4. Open the app and create an account using your email address and a password.
- 5. Check your email for a confirmation message. Click the link in the email to verify your account.
- 6. Return to the app and sign in using your login credentials.

Step 2: Activate the Gateway

- 1. In the app, scroll down and tap "Activate Gateway".
- 2. Select "Connect via LAN" and follow the on-screen instructions.
- 3. Fill in the required details to complete gateway activation.

Important: Once the gateway is set up, turn off the fused spurs or sockets supplying power to the radiators. You will be setting up the thermostats room by room.

Step 3: Add and Pair Equipment

- 1. Tap the menu icon (≡) in the top-right corner of the app.
- 2. Go to "Equipment" > "All Equipment".
- 3. Tap "Add New Equipment", then "Scan for Equipment".

Step 4: Pair Radiators (Smart Relay)

- 1. Turn the power on to the radiator(s) in the room you're setting up.
- 2. The receiver unit (white box on the wall) should start flashing for a few seconds, then turn solid or off—this means it's ready to pair.

Step 5: Set Up the Thermostat (SQ610RF)

- 1. Open the thermostat box and press and hold the tick (\checkmark) button for 5 seconds until the screen lights up.
- 2. Press the tick (\checkmark) again to confirm English as your language.
- 3. The display will show "Connect with the Network"—follow the on-screen prompts.
- 4. When asked what you are connecting to, select "Radiators".
- 5. If prompted for TRVs, select "0".

Step 6: Confirm Equipment in App

After pairing, the app will show newly detected devices:

- SQ610RF (the thermostat)
- Smart Relay (the receiver connected to the radiator)

Note: If a room contains more than one radiator, multiple Smart Relays may appear in the app. Ensure all relays in that room are turned on so they can be detected during setup.

- 1. Tap each device and choose "Connect Equipment".
- 2. Name the devices appropriately:
- 3. Thermostat example: "Bedroom Thermostat"
- 4. Smart Relay(s) example: "Bedroom Relay 1", "Bedroom Relay 2", etc.
- 5. Tap on each relay, scroll down, tap "Don't Pin", and then "Complete Setup".
- 6. Tap on the thermostat, select the Smart Relay(s) it should control, then tap "Next".

Step 7: Final Pairing and Thermostat Settings

- 1. Wait a few moments until the app shows "Smart Relay Found".
- 2. Tap the box under the heat symbol (three curved lines) and press "Pair".
- 3. Wait for confirmation.
- 4. Proceed to set up your thermostat:
 - Choose "No" when asked to use the default schedule (you'll create your own).
 - Select your preferred 12/24-hour clock format.
 - Tap "Finish".

Using the SALUS Thermostat and App

1. Controlling the Thermostat (SQ610RF)

Once your thermostat is paired, you can control heating directly on the device:

1. Adjust Temperature:

- Use the up ▲ and down ▼ arrows on the thermostat screen to set your desired room temperature.
- The heating will activate if the room temperature is below your set temperature.

2. Tick Button (√):

Press to confirm selections or to access options.

3. Manual Override:

 Any temperature change made on the device will override the schedule temporarily (until the next programmed time slot).

4. Screen Symbols:

- Heat Icon (three curved lines): Heating is currently active.
- A with a diary next to it: A schedule is active.
- Hand Icon: Manual override is active.

Using the SALUS Smart Home App

Viewing Devices

- Open the app and sign in.
- All the devices should be on Home page or
- Tap "All Equipment" to see your thermostats and relays.
- Tap a thermostat name (e.g. "Bedroom Thermostat") to open its control panel.

Setting a Temperature

- Use the slider to adjust the target temperature.
- The change takes effect immediately and will override the current schedule if there is one.

Creating or Editing a Schedule

- 1. Tap the thermostat you want to set a schedule for.
- 2. Scroll down where it says "Schedule" and click on pen symbol at bottom right.
- 3. Choose "5/2" (weekday/weekend), "7-day", or "24-hour" mode.
- 4. Set time blocks and desired temperatures for each period.
- 5. Tap Save when done.

Switching Modes

Tap the to choose:

- Follow Schedule: Uses your schedule
- Permanent Hold: Holds a set temperature until you change it
- Standby: Turns off heating

Troubleshooting Tips:

1. Can't Find the Smart Relay in the App

Possible Cause:

- Thick walls or other obstacles interfering with the signal
- Long distance between the router and the Smart Relay unit

Solution:

 You may need to use a SALUS signal booster (range extender) to strengthen the connection between the hub and the relay.

2. Can't Find the Gateway (HUB)

Possible Cause:

- Your phone may not be on the same Wi-Fi network as the hub
- Mobile data is active instead of Wi-Fi
- The HUB is connected to a Wi-Fi extender instead of the main router

Solution:

- Ensure your phone is connected to the same Wi-Fi network as the router the HUB is plugged into
- Disable mobile data and ensure Wi-Fi is enabled on your phone
- Make sure the HUB is connected to the main Wi-Fi router, not a Wi-Fi extender or secondary access point



Still need help?

Contact us on 0800 5999 109 and one of our tehcnical team will happily assist you!



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