

trust electric
heating

Heatmiser NeoAir Guide



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About this Guide:

A simple step-by-step guide to setting up your thermostat, managing temperature and programmes, using overrides and holiday mode, and troubleshooting common issues.

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Pairing your NeoAir Thermostat with the Heatmiser 16A Receiver



What you need:

1. Heatmiser NeoAir Thermostat (wireless, battery powered thermostat - 2x AAA)
2. Heatmiser RF-Switch 16A (receiver, wired to heater)

*Both devices should be powered and within 30m of each other.

Step-by-Step Pairing Process:

Step 1: Enter Pairing Mode on the Thermostat (NeoAir)

1. Insert fresh AAA batteries into the NeoAir Thermostat.
2. On the thermostat, use the left ◀ and right ▶ arrows to highlight the On/Off symbol (a small circle with a line at the bottom).
3. Once highlighted, press and hold the ✓ (tick) button for 3 seconds.
4. Scroll using the arrows to select "Setup" and press ✓.
5. The number 01 will flash in the top-right corner.
6. Press the ▼ (down arrow) repeatedly until you see "P1" flashing.
7. Press ✓ — the thermostat will begin a countdown (pairing mode activated).

Step 2: Put the Receiver into Pairing Mode

1. Go to the RF 16A receiver (the white box).
2. Press and hold the black pairing button on the receiver.
 1. The LED will start flashing rapidly — now release the button.
 2. After a few seconds:

The LED will go solid or switch off, confirming successful pairing.

You're Paired!

Your thermostat is now connected to the receiver.

- You can now use the ▲ and ▼ arrows on the NeoAir to control your radiator.
- The receiver will switch the heater on/off according to the set temperature.

Troubleshooting Tips:

1. PI doesn't show:

- Make sure you're in set up mode by holding the tick button on the On/Off symbol.

2. Receiver light doesn't flash quickly:

- Hold the black button firmly for 5+ seconds. Try again if needed.

3. No response from thermostat:

- Check your battery levels.
- Make sure you're close enough to the receiver (within range).

4. Pairing failed:

- Repeat both steps: thermostat countdown and receiver pairing button.

Using the Heatmiser NeoAir Thermostat

1. Manual Temperature Control

You can adjust the room temperature manually at any time using the buttons on the NeoAir:

1. Press the ▲ (up) or ▼ (down) arrows to set your desired temperature.
2. The thermostat will turn the heating on if the room is below the set temperature, or off once it reaches the target.
3. The flame icon will show on the screen when the heating is active (receiver is on).

This is useful if you want to boost the temperature temporarily without changing your timer settings.

2. Setting Timer Schedules (Programming)

You can schedule the thermostat to automatically change the temperature throughout the day.

The NeoAir allows 4 time/temperature changes per day.

To Set a Heating Schedule:

1. Hold the ✓ (tick) button for 3 seconds to open the menu.
2. Use the ◀ or ▶ arrows to find "EDIT"
3. Press ✓ to enter the program settings.

You'll now see settings for 4 time slots:

- Use ▲▼ to change the time and temperature for each slot.
- Press ✓ to confirm and move to the next time slot.
- Once all 4 are set, press and hold ✓ to save and exit.

You can repeat this for each day or copy one day's settings to others.

Using the Heatmiser NeoAir Thermostat

Temporary Overrides

If you change the temperature manually (using ▲/▼), the thermostat will temporarily override the timer and hold that setting until the next scheduled change.

Holiday or Off Mode

To turn the thermostat off completely:

1. Navigate to the On/Off symbol (small circle with a line).
2. Press and hold ✓ to turn the thermostat off (frost protection may stay active).



Still need help?

Contact us on 0800 5999 109 and one of our technical team will happily assist you!

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